

How to Check if Your eSIM is Installed

The steps for checking whether your eSIM is installed can vary by device and operating system. Here's how to check for both iOS and Android devices.

For iOS Devices

1. Open **Settings** and tap on **Mobile Data**.
2. If the eSIM has been successfully installed, it will appear in the **SIMs** section.
3. Select the eSIM and ensure that **Turn On This Line** is toggled on.

For Android Devices

1. Go to **Settings** and tap on **SIM cards & mobile networks**.
2. Scroll down and select **Manage eSIM**.
3. If the eSIM has been installed correctly, it will be listed here. Make sure it is enabled.

If you are still unsure whether your eSIM is installed, please contact our Support Team for assistance. They can verify the installation status for you.