# Installing eSIM(s) on Apple Device

This help guide walks you through the steps required to install an eSIM on an Apple Device, the guide was created using the most recent version of Apple software available at the time, IOS 16.3

There are two install options offered in this help guide, either "*install using a QR code*" or "*manual install*"

**Before starting the install**, it is important you have the following three components:

- A strong internet connection Ideally using a Wifi network or a good 4G connection
- An eSIM compatible device If unsure, a list of compatible devices is provided <u>here</u>
- The device is not locked to one particular network - If unsure, an article has been provided to talk you through how to determine the "locked / unlocked" status of a device, click here

# Don't forget to turn on "Data Roaming" after install!

#### Install using "Apple Quick Install URL"

With iOS 17.4 and above, Apple have introduced the ability for users to install their eSIM directly onto their device by clicking a simple link.

The Universal Link install method works by adding the unique SMDP+ address and Activation Code onto the end of a universal link.

An example of a link would look as follows:

# https://esimsetup.apple.com/esim\_qrcode\_ provisioning?carddata=LPA:1\$SMDP+\_Addre ss\$Activation\_Code

or

#### https://esimsetup.apple.com/esim\_qrcode\_ provisioning?carddata=LPA:1\$rsp.truphone. com\$JQ-209U6H-6I82J5

Clicking this link from an iOS 17.4 (or above) device begins the installation using the specific LPA information and you will be taken straight to the installation screen below.



### Install Using A QR Code

There are two options available when scanning the QR code to install an eSIM;

# Step 1.

# Either

1.1) Open the camera on your device > Scan the QR code > Tap "Mobile Plan"



Or

#### 1.2) Go to "Settings" > Tap "Mobile / Cellular Data" > Tap "Add eSIM" > Tap "Use QR Code" > Scan the QR code provided

Settings Mobile Dar	ta	Cancel	K Back
Mobile Data		((Ţ))	
Mobile Data Options	Roaming On >		法必须称
Personal Hotspot	On >	Set Up Mobile Service	745 233
Tam off mobile data to restrict all including email, web broasing an 02	data to Wi-Ri, d push notifications.	You can transfer a phone number from a nearby iPhone or scan a QR code from your network provider.	
Network Selection	O2 WiFiCall >	Learn More	Scan QR code
Wi-Fi Calling	On >		Position the QR code from your network
Calls on Other Devices	Off >	Transfer From Nearby iPhone	Learn More
Mobile Data Network			
Network Provider Services		©x Use or code	
SIM PIN			
Add eSIM			
MOBILE DATA			
Current Period	145 GB		
Current Period Roaming	58.0 GB		
Uninstalled Apps	52.1 GB		Enter Details Manually
System Services	9.2 GB >		

**Step 2.** Tap "Continue" > Allow up to 10 minutes for the eSIM to Activate > Tap "Done"

Cancel		
(( <sub>1</sub> ))	(t <sub>1</sub> ))	(( <sub>1</sub> ))
Activate eSIM An eSIM from Drei is ready to be activated on this iPhone.	Activate eSIM An eSIM from briel is ready to be activated on this iPhone.	Mobile Plan Setup Complete Your Drei eSIM is now active on this Phone.
Continue	$\frac{1}{M^2}$ Activating	Done

**Step 3.** There are two options available at this stage, we advise proceeding with option 3.1)

#### Either

3.1) Tap "Continue" and then move to Step 4.

or

3.2) You have the option to modify the "eSIM Label" (the name of the eSIM) instead of using the default name.

If you would like to modify the eSIM label before moving to the next step;

Tap ">" (the right hand arrow) > Then either choose one of the preset label's **or** type the name you want to use in the "Custom Label" box > Tap "Done" > Tap "Continue"

In this example the name of the esim was changed to "My eSIM" using the custom label box.

Please note; Option 3.2) won't be offered to you if you have more than one eSIM already installed on your device, so a custom label can only be altered after the SIM install is complete.

Cancel	Done	Cancel
Mohile Plan Lahels	Business	Mobile Plan Labels
Choose labels for each of your mobile plans.	Mobile Data	Choose labels for each of your mobile plans.
	Personal	,
LABEL FOR +44 7780 410280	Primary	LABL FOR +64 7780 410280
Primary	Secondary	Primary
LABEL FOR YOUR NEW Drei PLAN	Travel	LABEL FOR YOUR NEW Drei PLAN
Business	CUSTOM LABEL	My eSIM
	My eSIM 🗸	
Continue		Continue

**Step 4.** Configure the following settings as suggested:

- Set Default Line to "Primary" > Tap "Continue"
- Set iMessage & FaceTime to "Primary"
   > Tap "Continue"
- Set Mobile Data to your previously chosen esim label, in this example "My eSIM"

Allow Mobile Data Switching is defaulted to **off**, choose you preference using the toggle > Tap "Done"

"Allow Mobile Data Switching" will allow your device to use mobile data from both lines depending on coverage and availability. You can change your selection later in settings.

< Back	< Back	< Back
Default Line Nor default line is used to call or send messages to poole who are not in your contacts. The people in your contacts can be assigned a preferred line at any time in the Contacts app.	iMessage & FaceTime Octose which mobile plans you want to use with iMessage and FaceTime for your Apple ID.	Mobile Data Choose you default line for mobile data. If you want the best coverage, you can enable mobile data faitback.
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III My eSIM	#44 7/86 410269	
no un commercia con ante e retrolgo.	Your new Dee pain	Alow Mobile Data Switching Turing this feature on will also your glares to use mobile data indrage your velocities time in Sattings > Mobile Data > Mobile Data
Continue	Continue	Done

**Step 5.** The eSIM is now installed and configured.

# Important: Data Roaming MUST be ENABLED in order for the eSIM to work

Go to "Settings" > Tap "Mobile / Cellular Data" > Select desired SIM > Move the toggle switch to "On"

Settings Mobile Dat	a	🕻 Mobile Data 🛛 Drei		🗸 Mobile Data
obile Data	My eSIM >	Mobile Plan Label	My eSIM >	Mobile Plan Label
Personal Hotspot	On >	Turn On This Line		Turn On This Line
am off mobile data to restrict all cluding amail, web browsing and	data to Wi-Fi, I push notifications.	DREI		DRB
Default Voice Line	Primary >	Network Selection	02 - UK >	Network Selection
		My Number		My Number
51Ms		Wi-Fi Calling	Off >	Wi-Fi Calling
44 7760 410260	On >	Calls on Other Devices	off >	Calls on Other Devices
il My eSIM	On >	Voice & Data	4G >	Voice & Data
ldd eSIM		Mobile Data Network		Mobile Data Network
IOBLE DATA FOR PRIMARY		Data Roaming		Data Roaming
Current Period	145 GB	Network Provider Services		Network Provider Serv
urrent Period Roaming	58.0 GB	SIM PIN	>	SIM PIN
Uninstalled Apps	52.1 GB			
System Services	9.2 GB >	Low Data Mode		Low Data Mode
NordVPN 9.1 GB		Low Data Mode helps reduce mobile Low Data Mode is turned on, autom background tasks, such as Photos s paused.	e data usage, When atic updates and syncling, are	Low Data Mode helps reduc Low Data Mode is turned on background tasks, such as I paused.
Safari		Limit IP Address Tracking		Limit IP Address Track
Mar Marker	_		_	

Don't forget to turn on "Data Roaming" after install!

### Manual eSIM Install

**Step 1.** Go to "Settings" > Tap "Mobile / Cellular Data"

**Step 2.** Tap "Add eSIM" > Tap "Use QR Code" > Tap "Enter Details Manually"



**Step 3.** Enter the "SMDP Address" and the "Activation Code" provided > Tap "Next" *Leave* 

K Back



# Enter Activation Code

Enter the activation information provided by your network provider.

SM-DP+ Address rsp.truphone.com

Activation Code JQ-1MU9IR-19IV6H0

Confirmation Code Optional

A confirmation code is required if it has been provided by your network provider.

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**Step 4.** Tap "Continue" > Allow up to 10 minutes for the eSIM to Activate > Tap "Done"

Cancel		
(( <sub>1</sub> ))	(( <sup>1</sup> ))	((Ţ))
Activate eSIM An eSIM from Direl is ready to be activated on this iPhone.	Activate eSIM An eSIM from Drei is ready to be activated on this iPhone.	Mobile Plan Setup Complete Your Drei eSM is now active on this iPhone.
Continue	🔆 Activating	Done

**Step 5.** There are two options available at this stage, we advise proceeding with option 5.1)

# Either

5.1) Tap "Continue" and then move to Step 6.

or

5.2) You have the option to modify the "eSIM Label" (the name of the eSIM) instead of using the default name.

If you would like to modify the eSIM label before moving to the next step;

Tap ">" (the right hand arrow) > Then either choose one of the preset label's **or** type the name you want to use in the "Custom Label" box > Tap "Done" > Tap "Continue"

In this example the name of the esim was changed to "My eSIM" using the custom label box.

Please note; Option 5.2) won't be offered to you if you have more than one eSIM already installed on your device, so a custom label can only be altered after the SIM install is complete.

Cancel	Done	Cancel
Mobile Plan Labels Choose labels for each of your mobile plans. LABL 108 + 64 7950 410250	Business Mobile Data Personal	Mobile Plan Labels Choose labels for each of your mobile plans.
LABEL FOR YOUR NEW DEAL PLAN	Secondary Travel	LABL FOR YOUR NEW Deal PLAN
0 Business >	optor.usi. Ny eSM ✓	⊡ My eSM →
Continue		Continue

**Step 6.** Configure the following settings as suggested:

- Set Default Line to "Primary" > Tap "Continue"
- Set iMessage & FaceTime to "Primary"
   > Tap "Continue"
- Set Mobile Data to your previously chosen esim label, in this example "My eSIM"

Allow Mobile Data Switching is defaulted to **off**, choose you preference using the toggle > Tap "Done"

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✓ Back	< Back	< Back
Default Line Your default line is used to call or send messages to people who are not in your contracts. The people in your contacts can be assigned a preferred line at any time in the Contacts app.	iMessage & FaceTime Choose which mobile plans you want to use with Message and FaceTime for your Apple ID.	Mobile Data Choose your defauit line for mobile data. If you want the best coverage, you can enable mobile data faltback.
B Primary V B My eSM We are conserved the later in billings.	E Princy with TOTAL REVIEW C May SCH Warring C Malager	My ddM
Continue	Continue	Done

**Step 7.** The eSIM is now installed and configured.

# Important: Data Roaming MUST be ENABLED in order for the eSIM to work

Go to "Settings" > Tap "Mobile / Cellular Data" > Select desired SIM > Move the toggle switch to "On"



Mobile Data Drei	
Mobile Plan Label	My eSIM >
Tum On This Line	
DRE	
Network Selection	02 - UK >
My Number	
Wi-Fi Calling	Off >
Calls on Other Devices	Off >
Voice & Data	40 >
Mobile Data Network	$\rightarrow$
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SIM PIN	
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Low Data Mode helps reduce mobil Low Data Mode is tarred on, autor background tasks, such as Photos packed.	is data usaga. When natic updates and syncing, are
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< Mobile Data 🛛 Drei	
Mobile Plan Label	My eSiM >
Turn On This Line	
DRE	
Network Selection	02-UK >
My Number	
Wi-Fi Calling	Off >
Calls on Other Devices	Off >
Voice & Data	4G >
Mobile Data Network	>
Data Roaming	
Network Provider Services	
SIM PIN	
Low Data Mode	
Low Data Mode helps reduce mobile- Low Data Mode is terned on, automat bockground tasks, such as Photos sy paused.	data usage. When tic updates and noling, are
Limit IP Address Tracking	